



BLERON HYSENI

IT STUDENT

ABOUT

Highly-motivated and resourceful IT Student with a lot of enthusiasm for the future. Looking for a role in the german industry so that I can have a profitable and unforgettable summer.

- English Language – Fluent in reading and speaking.
- Know my way around PC's and most of technology equipments.
- Charming energy and full of potential for work!

EDUCATION

SYSTEM AND NETWORKS ADMINISTRATION

Cacttus Education 2021 – Present
Cacttus offers learning of system administration and networking (on behalf of Cisco's Net academy) with well equipped laboratories. It is recognised by a lot of leading international enterprises such as Microsoft, CISCO, CompTIA, etc.
The move of starting my learning way up for the IT industry was the best when I chose Cacttus Education.

WORK HISTORY

ASSISTANT MANAGER – PART-TIME

Hidro Vlera 2017 – 2019

- Assisted in the development of sales strategy.
- Intern on the field of learning the system of everything related with water installation on houses.
- Helped organize everything on the showroom.
- Whenever needed I was there to help out with the costumers.

CALL AGENT – SEASONAL

ArtMotion SHPK 2021

In-bound calls in the callcenter branch of ARTMotion SHPK. Great team who gave me great communication and skills of interaction with costumers through calls.

IT TECHNICIAN

Private Contractor 2020 – 2021

Worked as a private IT completing tasks given by costumers such as formatting, fixing parts, optimizing cleaning viruses etc.

LOCAL TERRAIN LOGISTICS

Sub-contractor Company of KBR 2021

Worked in Camp Bondsteel (it is the main base of the United States Army under KFOR command in Kosovo) for a month until the project was finished.
P.s Cannot share more info on this from a CV.

SKILLS & CERTIFICATIONS

Skills

- Effective Work
- Great Communication with Colleagues & Costumers
- Identification and Quick Problem Solving
- Experienced in Costumer Service
- KISS – Keep it Straight and Simple kind of guy.

Certifications

- IT Essentials – CISCO Assigned
- CCNAV7: Introduction to Networks – CISCO Assigned



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